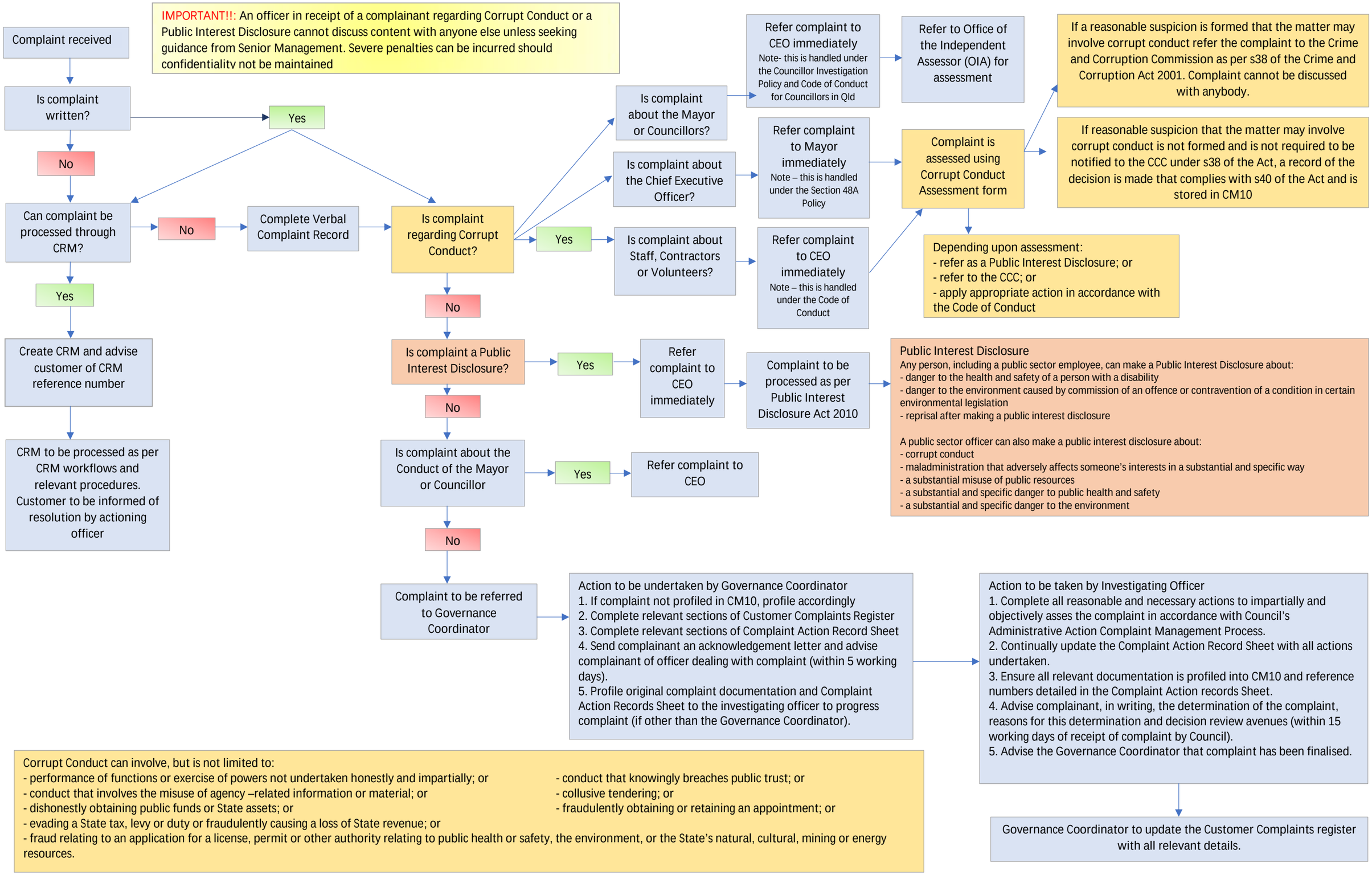
APPENDIX A – COMPLAINTS MANAGEMENT PROCESS MAP



Corrupt Conduct can involve, but is not limited to:
- performance of functions or exercise of powers not undertaken honestly and impartially; or
- conduct that involves the misuse of agency –related information or material; or
- dishonestly obtaining public funds or State assets; or
- evading a State tax, levy or duty or fraudulently causing a loss of State revenue; or
- fraud relating to an application for a license, permit or other authority relating to public health or safety, the environment, or the State's natural, cultural, mining or energy resources.
- conduct that knowingly breaches public trust; or
- collusive tendering; or
- fraudulently obtaining or retaining an appointment; or